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# TECHNICAL SUPPORT PHONE NUMBERS

Worldwide support numbers for these product families:\*  
– [HPE Nimble Storage products](#)

Country	Support type	Support phone number	Hours of operations
<b>Africa</b>			
<b>Morocco</b>	Contract and Warranty	+212 520 28 00 00	24x7
	Contract	+27 21 427 3241	24x7
<b>South Africa</b>	Warranty	+27 21 427 3242	M–F 8:00–17:00 (except public Holidays)
<b>Tunisia</b>	Contract and Warranty	+216 31 36 5985	24x7
<b>All other African region support—English</b>	Contract and Warranty	+44 203 5644 148	24x7
<b>All other African region support—French</b>	Contract and Warranty	+33 173036501	24x7
<b>Asia Pacific and Japan</b>			
<b>Australia</b>	Contract and Warranty	13 11 47 +61 2 8031 8316	24x7
<b>China</b>	<b>Aruba only</b>	400-810-6618 +86 10 59836366	24x7
<b>Hong Kong</b>	Contract and Warranty	+852 3009 5155 +852 2292 3333	24x7
<b>Indonesia</b>	Contract and Warranty	0018 0385 20668	24x7
<b>India</b>	Warranty	1800 419 8080	M–F 9:00–18:00
<b>Japan</b>	Warranty	<a href="https://support.hpe.com/hpesc/public/docDisplay?docId=emr_na-c04770344">support.hpe.com/hpesc/public/docDisplay?docId=emr_na-c04770344</a>	
<b>Korea</b>	Contract	+82 1577 2912	M–F 9–5 p.m. and Sat 9–12 p.m.
	Warranty	+82 1577 3270	
<b>Malaysia</b>	Contract and Warranty	1800 881 811 +60 3 6207 4533	24x7

\*For all other product types, please call the support number for your country listed in this document.

Country	Support type	Support phone number	Hours of operations
<b>New Zealand</b>	Contract and Warranty	0800 664 747 +61 2 8031 8315	24x7
<b>Philippines</b>	Contract and Warranty (PLDT)	1800 1441 0669	24x7
	Contract and Warranty (Globe)	1800 8908 6404	
<b>Singapore</b>	Contract and Warranty	1800 272 4333 +65 6 670 9524	24x7
<b>Taiwan</b>	Warranty	0800 211 666	M-F 8:30-5:30 p.m.
	Contract	+886 2 2656 7204	
<b>Thailand</b>	Contract and Warranty	1800 441 4048 +66 2 844 9622	24x7
<b>Vietnam</b>	Contract and Warranty	+84 23 6445 8250	24x7
<b>Europe</b>			
<b>Austria</b>	Contract	08 1000 2000	24x7
	Warranty	08 1000 1000	M-F 8:00-18:00
<b>Balkan region</b>	Contract and Warranty	+49 69 380 789 112	24x7 Albania, Bosnia and Herzegovina, Kosovo, Macedonia, Montenegro, and Serbia
<b>Belgium</b>	Contract	078 250 144	24x7
	Warranty	078 600 600	M-F 8:00-17:00
<b>Czech Republic</b>	Contract and Warranty	+420 239 018 791	24x7
<b>Denmark</b>	Contract	+45 70 10 80 25	24x7
	Warranty	+45 70 11 77 00	M-F 8:00-17:00
<b>Finland</b>	Contract	+358 20 320 300	24x7
	Warranty	+358 20 353 232	M-F 8:00-17:00
<b>France</b>	Contract	+33 173018471	24x7
	Warranty	+33 173018475	M-F 8:30-18:00 (except public Holidays and days HPE is closed)
<b>Germany</b>	Contract	+49 69 380 789 143	24x7
	Warranty	+49 69 380 789 142	M-F 8:00-17:00 (except on national Holidays)



Country	Support type	Support phone number	Hours of operations
Greece	Contract and Warranty	801 11 47 22 73 +30 211 181 3846	24x7
Hungary	Contract	+36 1 778 9670	24x7
	Warranty	+36 1 778 9669	M-F 8:00-17:00
Ireland	Contract	0818 211 666 +353 1411 8915	24x7
	Warranty	+353 1411 8912	M-F 8:00-18:00 (except Bank Holidays)
Israel	Contract and Warranty	1 809 400 300 +972 3 3741917	24x7
Italy	Contract	02 452 790 50	24x7
	Warranty	02 233 120 28	M-F 8:00-17:00
Luxembourg	Contract	+352 27 303 111	24x7
	Warranty	+352 27 303 303	M-F 8:00-17:00
Malta	Contract and Warranty	+49 69 380 789 112	24x7
Moldova	Contract and Warranty	+7 499 272 37 82	24x7
Netherlands	Contract	0900 115 0000	24x7
	Warranty	0900 117 0000	M-F 8:00-17:00
Norway	Contract	800 56 044	24x7
	Warranty	800 62 800	M-F 8:00-17:00
Poland	Contract and Warranty	0 800 702 284	24x7
Portugal	Contract	707 201 703	24x7
	Warranty	707 201 705	M-F 8:00-17:00
Romania	Contract and Warranty	+40 373 788 599	24x7
Russia	Contract and Warranty	8 800 551 04 54 +7 499 951 64 07	24x7 M-F 8:00-17:00
Slovakia	Contract and Warranty	02 686 221 79	24x7
Spain	Contract	+34 902012969	24x7
	Warranty	+34 902012959	M-F 8:30-17:30 July and August 8:30-14:30



Also: Armenia, Azerbaijan, Georgia, Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, Uzbekistan

Country	Support type	Support phone number	Hours of operations
Sweden	Contract	0771 30 30 50	24x7
	Warranty	0771 30 30 00	M-F 8:00-17:00
Switzerland	Contract	0848 800 724	24x7 8Rp./Min**
	Warranty	0848 802 020	M-F 8:00-17:00 (except Holidays) 8Rp./Min**
Turkey	Contract	850 759 0 724 +90 850 759 0 724	24x7
	Warranty	850 759 0 473 +90 850 759 0 473	08:30-17:30 GMT+3
United Kingdom	Contract	+44 207 9490 148	24x7
	Warranty	+44 207 7443 298	M-F 8:00-18:00
<b>Middle East</b>			
Saudi Arabia	Contract and Warranty	800 844 4611	24x7
United Arab Emirates	Contract and Warranty	800 0444 1477	24x7
All other Middle East support—English	Contract and Warranty	+44 203 5646 397	24x7
<b>North America</b>			
United States and Canada	Contract	1 800 633 3600	24x7
	Warranty	1 844 806 3425	24x7
Mexico	Contract and Warranty	1800 501 9800	24x7
Aruba North America	Aruba only	1 800 943 4526	24x7
All Aruba International callers	Aruba only	+1 650 385 6582	24x7
<b>Central America and Caribbean</b>			
Costa Rica	Contract and Warranty	0800 012 2182	24x7
Guatemala	Contract and Warranty	1 800 375 0048	24x7

\*\* Cost per minute in Swiss currency



## Technical white paper

Country	Support type	Support phone number	Hours of operations
Jamaica	Contract and Warranty	1 833 937 1956	24x7
Nicaragua	Contract and Warranty	001 800 2202553	24x7
Panama	Contract and Warranty	011+001 + 800 507-3799	24x7
Puerto Rico	Contract and Warranty	1 844 752 2843	24x7
U.S. Virgin Islands	Contract and Warranty	1 844 845 8164	24x7
All other regional support—Spanish	Contract and Warranty	+1 678 259 9109	24x7
All other regional support—English	Contract and Warranty	+1 678 259 9110	24x7
<b>South America</b>			
Argentina	Contract and Warranty	0 800 444 7867	24x7
Brazil	Contract and Warranty	0800 055 6405	24x7
Chile	Contract and Warranty	800-201702	24x7
Columbia	Contract and Warranty	01 800 5190061	24x7
Peru	Contract and Warranty	0800 53603	24x7
Uruguay	Contract and Warranty	000 413 598 5573	24x7
All other regional support—Spanish	Contract and Warranty	+1 678 259 9109	24x7

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